

The logo for Sun & Skin Care Research, Inc. features a stylized sun with rays above the company name. The name is written in a bold, italicized, sans-serif font.

Sun & Skin Care Research, Inc.

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www.opotion.com

December 11, 2003

Dear Dr. Sheldon and Staff,

I am compelled to write this letter because something is wrong! People cannot be as nice as you portray yourselves, but you all have proved to me over and over again your courtesy & professionalism. Unknowingly I have made it very tough for you at times, but you never wavered, you treated me as well as a good family member and I love all of you for this. I could never imagine anyone going anywhere else than Dr. Sheldon's office for their dental needs and I have told countless people about your services.

I do not have dental problems anymore but I had to get a second job as a male dancer to support myself. In all sincerity, I can never thank you enough for all the joy you have given me.

God Bless you all,

A handwritten signature in black ink that reads 'Harry P. De Angelo'.

Harry P. De Angelo
Senior Vice-President
Vice Chairman