

Cindy Thompson
940 Holloway Trail
Malabar, FL 32950

June 17, 1996

Lee N. Sheldon, D.M.D., P.A.
2223 Sarno Road
Melbourne, Florida 32935-3003

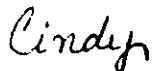
Dear Dr. Sheldon,

I just wanted to express my appreciation to you for making my surgery a far more pleasant experience than what I had anticipated. Prior to the event, I had been concerned not only about the procedure, but also about the subsequent recovery period. I was pleasantly surprised to learn that through a combination of a highly talented surgeon, an experienced and dedicated staff, along with appropriate pre and post-operative care instructions, I was able to experience a very positive outcome.

You and your staff have consistently gone out of your way to assure my comfort and allay my anxieties. Thank you for your sincere concern and interest in me.

Prior to meeting you, I thought that the only physician that could successfully keep his cool during a challenging topic on a TV episode, such as that of June 17th, was George Clooney! Is the big screen your next career move?

Sincerely,



Cindy