

January 15, 1997

Lee N. Sheldon
2223 Sarno Road
Melbourne, FL 32935-3003

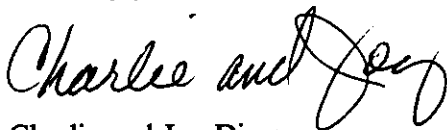
Dear Lee:

Thank you for your letter of last month bringing us up-to-date on the latest developments in your practice. We had read about your most recent training and certification in periodontal microsurgery and we were aware that you were away last summer for this training in the new surgical techniques. We have grown accustomed to you always learning and teaching new things in dentistry and we are very pleased to be among the few nationwide to enjoy the benefits of periodontal microsurgery. You and your staff have always accomplished difficult dental projects for both of us with such minimal discomfort and outstanding results that we have just assumed you were all members of "Mission Impossible."

Our dental health has never been as good as it become under your care. You know how many years we drove around 1000 miles to make the round trip to our dentist back in Alabama , and now we wouldn't switch back to him if he set up practice next door! We were so proud of Crawford for being on the forward edge of dental procedures and he always had a unique solution to our dental problems. However, you have performed numerous surgeries on both of us where we have experienced less anxiety and post-surgical pain than ever before with better results.

Just to keep your feet on the ground, Charlie is enclosing a cartoon from The Wizard of Id!

Sincerely yours,

A handwritten signature in cursive script that reads "Charlie and Joy". The signature is written in black ink and is positioned above the printed names.

Charlie and Joy Dimon